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## Who to contact for what

Accidents, damage only – Controller via bus radio



Accidents, injury – Police, ambulance & company official via bus radio.



Mechanical Faults – Engineers via radio



Unfit for work – Reporting Service



Late for work – Front counter staff



Customer enquiry for lost property –

Putney Garage

**0207-819-5870** or

TFL lost property office

**0845-330-9882**

Customer complaints –

Head office , Customer services

**0208-545-6100** or

TFL number

**0800-092-9040**

Route enquiry - TFL customer travel

**0207-222-1234**

## Putney Garage Route Information



## Route 430 Roehampton – South Kensington

STREETS TRAVERSED:**Towards South Kensington Station**

Danebury Avenue, Roehampton Lane, Medfield Street, Treville Street, Roehampton High Street, Dover House Road, Upper Richmond Road, Putney High Street, Putney Bridge, Putney Bridge Approach, Fulham High Street, Fulham Palace Road, Lillie Road, Old Brompton Road, Glendower Place, Old Brompton Road, Cromwell Place, Cromwell Road, Cromwell Gardens.

**Towards Roehampton**

Cromwell Gardens, Thurloe Place, Cromwell Place, Old Brompton Road, Lillie Road, Fulham Palace Road, Fulham High Street, Putney Bridge Approach, Putney Bridge, Putney High Street, Upper Richmond Road, Dover House Road, Putney Heath, Slip Road, Medfield Street, Roehampton Lane, Danebury Avenue, Minstead Gardens, Bus Turning Circle.

**Bus checks****Pre-service**

Remember if you take any bus out of the garage, you **MUST** complete your pre-service check, the 10-point check and sign your log card to confirm this. This is a legal requirement.

**Stand check**

Each time you reach a stand and are not departing immediately you **MUST** check your bus for defects and lost property. If you are on a "Road Stand" you will not be required to check the outside of the vehicle which is in the traffic flow.

**Post-service**

If you are the last person to drive a bus on that day you **MUST** check your bus prior to leaving it to be fuelled and washed. You **MUST** then sign your bus off on the "Defect Report Sheet" stating whether your bus has any defect.

Your duty card will say "BUS FINISHED" to indicate you **MUST** sign the bus off.



**PEDESTRIANS.** It is not just the volume of pedestrians that will give the most problems, it is the type. In Central London there is a very high percentage of tourist, they will step out in front of you without looking the correct way.

The next type are the mobile phone users or head phone users who are too distracted to think about checking to see if the road is clear

**CYCLIST.** In the last few years we have seen a significant increase in the use of cycles. This is not going to change and the likelihood of an even greater number is expected.

You MUST think cycle every time you move off, change lanes, change direction, turn left or right and pull up at bus stops.

Remember, a slight “touch” of cyclist could be very a very serious incident.



## GARAGE JOURNEYS

PUTNEY GARAGE TO ROEHAMPTON, DANEBURY AVENUE: From Putney Garage via Chelverton Road, Putney High Street, Putney Hill, Wildcroft Road, Putney Heath, Treville Street, Medfield Street, Roehampton Lane, Holybourne Avenue, Danebury Avenue and bus turning circle to Danebury Avenue. Pick up in Danebury Avenue (35995-Danebury Avenue/Minstead Gardens, First Stop on LOR: 35995-Danebury Avenue/Minstead Gardens). Display Not in Service to Danebury Avenue then appropriate destination.

PUTNEY GARAGE TO SOUTH KENSINGTON: From Putney Garage via Chelverton Road, Putney High Street, Putney Bridge Approach, Fulham High Street, Fulham Road, Fulham Broadway, Fulham Road, Sydney Place, Onslow Square and Cromwell Place to Cromwell Road. Pick up in Cromwell Gardens, Stop R (91525-Victoria & Albert Museum, First Stop on LOR: 91525-Victoria & Albert Museum). Display Not in Service to Cromwell Gardens then appropriate destination.

ROEHAMPTON, DANEBURY AVENUE TO PUTNEY GARAGE: From Danebury Avenue via Holybourne Avenue, Roehampton Lane, Medfield Street, Treville Street, Putney Heath, Wildcroft Road, Putney Hill, Putney High Street and Chelverton Road to Putney Garage. Set down in Bus Turning Circle, at Alighting Point (37169 – Minstead Gardens, Last Stop on LOR: 37169-Minstead Gardens). Display Roehampton to Bus Turning Circle then Not in Service to Putney Garage.

SOUTH KENSINGTON TO PUTNEY GARAGE: From Cromwell Gardens via, Thurloe Place, Cromwell Place, Onslow Square, Sydney Place, Fulham Road, Fulham Broadway, Fulham Road, Fulham High Street, Putney Bridge Approach, Putney Bridge, Putney High Street and Chelverton Road to Putney Garage. Set down in Cromwell Gardens, at Stop R (91525-Victoria & Albert Museum, Last Stop on LOR: 91525-Victoria & Albert Museum). Display South Kensington to Cromwell Gardens then Not in Service to Putney Garage.

**STANDS AND TURNING POINTS:**

**Putney Bridge Station (from SOUTH KENSINGTON)**

Buses proceed from Putney Bridge Approach via Gonville Street, Station Approach, Ranelagh Gardens, Fulham High Street, Gonville Street and Putney Bridge Approach departing to Fulham High Street.

Blind Display: Putney Bridge

Last Stop: Fulham High Street

First Stop: Putney Bridge Approach, Stop FJ



**WEST BROMPTON, EMPRESS STATE BUILDING**

**From South Kensington.**

Buses proceed from Old Brompton Road via Lillie Road and Empress State Building Forecourt to stand, departing via Empress State Building Forecourt and Lillie Road to Old Brompton Road.

Last stop: Stop O First stop: Stop P

**From Roehampton.**

Buses proceed from Lillie Road via Empress State Building Forecourt to stand, departing via Empress State Building Forecourt to Lillie Road.

Last stop: Stop BA First stop: Stop BB

Display: West Brompton



**HAZARDS ON ROUTE 74:**



Dover House Road, meeting traffic.

Look well up the road before attempting to pass the parked vehicles on both sides of the road. If you meet on-coming traffic in the wrong place you will get stuck. There are passing areas where parking has been forbidden, learn where they are.

**Lillie Road/North End Road**

This junction is unusual due to the fact that there are two mini roundabouts on the junction. Treat each one in turn giving way to traffic on your right.



**Traffic Calming Measures**

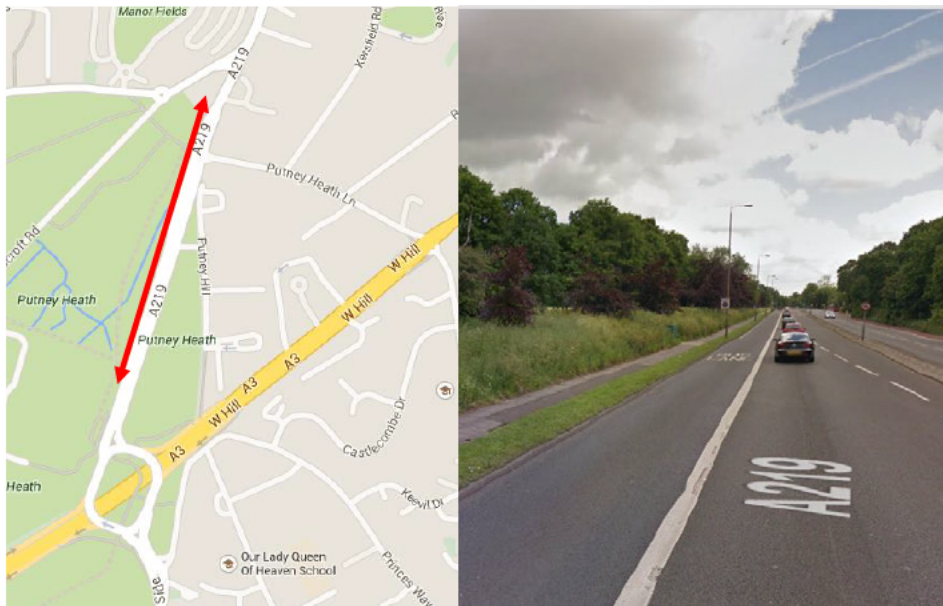
It is extremely important that you deal with any form of traffic calming measure in the correct manner.

Any use of inappropriate speed may result in passenger discomfort, injury or even damage to the bus.

## EMERGENCY PROCEDURES – Closure of garage/Chelverton Road

In the event that Putney Garage/Chelverton Road/Putney High Street being closed for any reason it will become necessary to find alternative arrangements to park our buses for a period of time or until the situation changes.

The Location of this alternative parking is the bus lane along Tibbet's Ride.



As this is a public area it is very important that you leave the vehicle in as safe a condition as is possible.

- Ensure the engine is off
- Ensure the handbrake is on
- Turn the engine off
- Isolate the electrics
- Ensure all doors and windows are closed

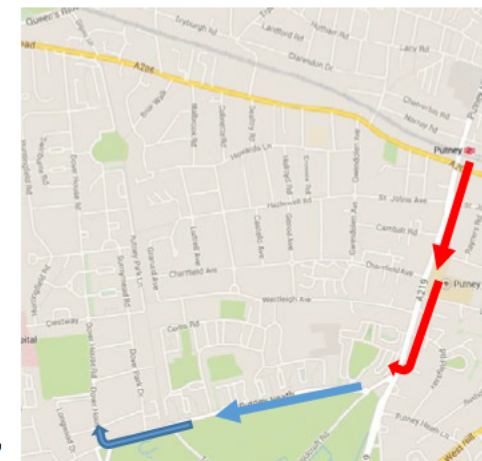
As this is also a hill it is good practice to have the steering wheels pointing slightly inwards towards the kerb.

## PUTNEY HEATH

Private stand in bus standing area on south west side of Wildcroft Road. Buses proceed from Putney High Street via Putney Hill and Wildcroft Road to stand. Depart via Wildcroft Road and Putney Heath to Dover House Road.

Last stop: Stop D Putney High Street  
First stop: Stop Dover House Road  
Blind Display: Putney Station

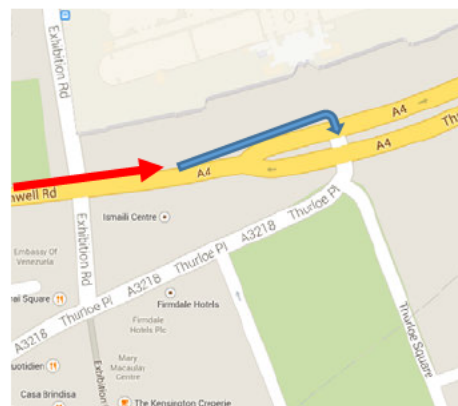
Buses run and display "Out of Service" from last set down stop, to stand, to first pick up stop.



## SOUTH KENSINGTON STATION

Public stand for two buses on north side of Cromwell Gardens outside Victoria & Albert Museum commencing 90 metres east of Exhibition Road and extending 30 metres west. Buses proceed from Cromwell Gardens direct to stand, departing to Cromwell Gardens

Last stop: Stop R Cromwell Gardens  
First stop: Stop R Cromwell Gardens  
Blind Display: South Kensington



## LOW AND OVERHANGING TREES



Trees probably cause more damage to our buses than any other type of street furniture in London.

You must remember that these are living growing things. The branch that you see every day and drive under is not a problem, is it?

You have to think about changing conditions, both to the road and the tree. Rain or snow will make branches heavy and thus droop. Road works may have heightened the level of the road or cause a dip that will make the bus rock.

Buses hardly ever hit the base of a tree, why? You can clearly see that part of the tree. It's what happening at roof level that you can't see which you should be thinking of.

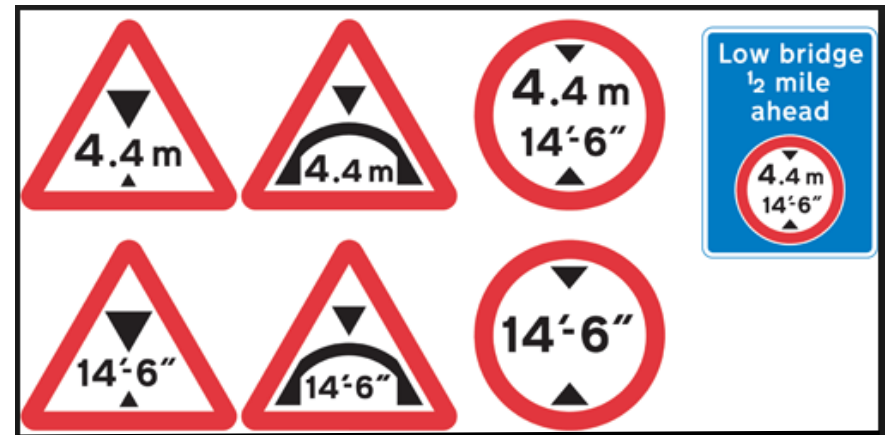
To avoid these situations you **MUST** ensure that you never allow any part of your bus to sweep the kerb.

Avoid excessive steering actions at locations where trees grow very close to the kerb edge.

Never assume a leaf covered branch will be swept aside by your bus, those leaves may be hiding a very thick branch.



## DIVERSIONS AND LOW BRIDGES



There are no low bridges on your line of route, but that does not mean that you can forget about them. There will be a day that you will be diverted for some reason and you are on unfamiliar roads. When this happens you must be aware of any road signs warning you of a restriction ahead.

If you are unsure about the available height under a bridge you can use your radio for advice.

The presence of bus stops on the approach to a bridge is not a reliable sign that you can fit, the route that uses them may be a single decker.



Some arch bridges only allow safe travel for tall vehicles in the centre of the road. You need to read and understand the signs. Failure to do this can be seen in this photo of one of our company's vehicles.